

Position: Electronics Technician

Company Profile:

Industry leader in developing high quality, innovative, and technologically advanced sensors and controllers for the agricultural and industrial sectors. A subsidiary of The Braime Group, one of the largest suppliers of material handling and industrial electronic components in the world, 4B looks back on more than 130 years of experience. With presence in Europe, America, Asia, Africa, Australia and a worldwide network of distributors, 4B can provide practical solutions for material handling applications around the globe.

Job Purpose:

Problem solving customers' technical inquiries by phone, e-mail, and limited on-site support. On-site support involves field testing, commissioning, troubleshooting and training customers on 4B electronics.

Job Duties:

- Provide exceptional technical product support and troubleshooting to customers by phone and e-mail.
- Provide technical support to inside and outside sales staff.
- Use electronics testing equipment to test, commission, and troubleshoot 4B sensors and systems in-house and on-site
- Host product training sessions with customers in a purpose-built training room in-person, online, or on-site. Training sessions will demonstrate how to properly install, test, and maintain 4B sensors and systems.
- Evaluate returned products for warranty consideration and produce detailed reports that explain the results of the evaluation.
- Use demonstration equipment and documentation to become proficient and stay up-to-date in the 4B electronics sensors and systems.
- Create hands on demonstrations for training and sales/marketing use.

Job Requirements:

- Self-motivated and capable of accomplishing tasks unsupervised.
- Willingness to travel approximately 10-20% of the time.
- Exceptional communication and customer service skills.
- Experience with electrical testing tools such as multimeters and oscilloscopes.
- Experience with Ethernet communications.
- Experience with Microsoft Office.
- Desire to learn about products and take on responsibilities.
- Excellent problem-solving skills and detail-oriented.

Education Level: Two-year electrical, technical, or related degree (or equivalent experience).

Benefits: Competitive Salary, Incentive Bonus, 401K, Employee Health Insurance

Salary: Based on experience and qualifications

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